



## **QUALITY STATEMENT**

The continuing policy of JPR Services (Welwyn) Limited is to provide high quality products and a professional and efficient service to ensure customer satisfaction as well as statutory and regulatory compliance. This achievement will result in securing efficiency, a strong customer focus and enhancement of long-term sustainability and profitability within the organisation.

The management team will show leadership and commitment and bear the responsibility for establishing, implementing, integrating and maintaining the quality management system

We undertake to ensure sufficient resources are made available to achieve this and ensure through communication, engagement, practical example and training that quality is the aim of all members of the organisation.

Through direction and support, each employee will have a proper understanding of the importance of the quality management system, their responsibility in contributing to its effectiveness and its direct relevance to the success of the organisation.